



Sydney Swans Membership Support & Sales Specialist

WHY CHOOSE THE SWANS?

- Admired Australian sporting team
- Inclusive and flexible work environment
- Employee perks and benefits
- Work in a new [state-of-the-art facility](#)

Our club was born 151 years ago from hard work, grit and a relentless drive for success. We are rich in history and ambitious about the future. Together we share the journey and celebrate the wins. We are proud to be one of the leading football clubs, both on and off the field, in Australia.

When choosing a career with the Sydney Swans, you will join a team that stands up in the big moments. A team that is respectful, disciplined, and courageous. And one that has conviction. You will be part of something bigger.

Flexibility in hours, leave, location and dress translate to an environment where you can be at your best.

We are committed to creating a supportive environment in which people feel connected to our football club and to each other. Therefore, we encourage applications from candidates of all backgrounds.

THE PERKS

- Wellbeing programs to support healthy mind and body including access to gym facilities
- Special offers and discounts through our Corporate Partners
- Professional development support tailored to your goals
- Club memberships to enjoy games with your friends and family

THE OPPORTUNITY

Your big Sydney Swans future awaits! We're on the lookout for a customer service and sales champion to join our Customer Team as a Membership Support & Sales Specialist.

In this role, you'll be on the frontline of our member experience, delivering exceptional service and driving membership growth to ensure every supporter feels the true value of being part of the Swans family.

As a Membership Support & Sales Specialist, you'll be at the heart of our daily member engagement. You'll connect with our passionate supporter base and play a vital role within our energetic, high-performing membership sales and support team.

SYDNEY SWANS LIMITED

ROYAL HALL OF INDUSTRIES, 1 DRIVER AVENUE, MOORE PARK, NSW 2021
T: 02 9157 5020 | SYDNEYSWANS.COM.AU



PRINCIPAL PARTNER

WHAT WE'RE LOOKING FOR

- A curious and empathetic individual who will seek process efficiency and new ways of working
- An excellent communicator that enjoys teamwork
- You love connecting with customers

THE RIGHT PERSON

- Experience in a professional customer service or sales role
- Experience with cloud-based customer workflow tools
- Strong understanding of the Club and/or AFL football
- Advanced Office 365 ability
- High level relationship management
- Advanced time management skills

TO APPLY

To be considered for this role please submit a one-page cover letter that addresses:

- Why you are the ideal person for the role
- Why you want to join our team

Send the cover letter along with a copy of your CV to - hr@sydneyswans.com.au

Applications should be a maximum of four pages, including cover letter, and less than 5MB in size.

Applications close 8 February 2026

As we expect a high level of interest in the role, only those applicants short listed will be contacted.

The Sydney Swans do not accept applications from recruitment agencies.

Sydney Swans Limited is an equal opportunity employer.

Aboriginal and Torres Strait Islander candidates are encouraged to apply.

Applicants must be legally entitled to work in Australia.

The Sydney Swans are committed to providing a safe environment for children and young people. All staff must hold (or be willing to obtain) a Working with Children Check as part of their employment with us.