



## **Sydney Swans Technology & Helpdesk Coordinator**

### **WHY CHOOSE THE SWANS?**

- Admired Australian sporting team
- Inclusive and flexible work environment
- Fun and fast paced

Our club was born almost 150 years ago from hard work, grit and a relentless drive for success. We are rich in history and ambitious about the future. Together we share the journey and celebrate the wins. We are proud to be one of the leading football clubs, both on and off the field, in Australia.

When choosing a career with the Sydney Swans, you will join a team that stands up in the big moments. A team that is respectful, disciplined, and courageous. And one that has conviction. You will be part of something bigger.

Flexibility in hours, leave, location and dress translate to an environment where you can be at your best.

We are committed to creating a supportive environment in which people feel connected to our football club and to each other. Therefore, we encourage applications from candidates of all backgrounds.

### **THE OPPORTUNITY**

The Sydney Swans are accepting applications from suitably qualified individuals for the Technology & Helpdesk Coordinator role to assist with the sound operation of all Club technology systems and processes.

This will include the coordination of:

- IT services and support for all staff
- Helpdesk support and trouble shooting
- Installation and configuration of hardware and software
- Education and training of staff across Mac and PC platforms
- Game day support for the AFL team including vision and network (hardware & software)
- Network and server management and data solutions

### **WHAT WE'RE LOOKING FOR**

- Strong customer service ethos
- Highly developed information technology skills – Bachelor of Information Technology and/or other relevant tertiary qualification

## **SYDNEY SWANS LIMITED**

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- Highly proficient with Mac and PC hardware and software (mobile and desktop)
- Experience in a helpdesk style role
- Experience in network, server and data management (preferable)

Due to the nature of the industry, the ideal candidate must be flexible in their availability as extended hours and weekend work will be required for this role.

## TO APPLY

To be considered for this role please submit a one-page cover letter that addresses:

- Why you are the ideal person for the role
- Why you want to join our team

Send the cover letter along with a copy of your CV to [hr@sydneyswans.com.au](mailto:hr@sydneyswans.com.au)

Applications should be a maximum of four pages, including cover letter, and less than 5MB in size.

## Applications close 4 June 2021

As we expect a high level of interest in the role, only those applicants short listed will be contacted.

The Sydney Swans do not accept applications from recruitment agencies.

Sydney Swans Limited is an equal opportunity employer.

Aboriginal and Torres Strait Islander candidates are encouraged to apply.

Applicants must be legally entitled to work in Australia.

## FURTHER ENQUIRIES

Further enquiries should be directed to Heather Ward (Human Resources) on (02) 9339 9123.

**SYDNEY SWANS**  
**DIVERSITY**  
**ACTION**  
**PLAN**



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